



Dear Cross Country Computer Company,

I am writing to express my complete satisfaction with the data processing services that CCC has provided on behalf of the US Army account. CCC is the approved and dedicated DP service provider for the US Army and has been since MRM Worldwide won the business in 2006.

I am the VP of List Acquisitions & Data Procurement and I would like to acknowledge the dedication of the CCC staff that work on this very complex piece of business. Deirdre Thompson, Alan Fishman and Michelle Bienstock never cease to amaze me with recommendations of cost effective measures & way to save time on data processing. They are truly a dedicated staff who is second to none in the industry. They are all a pleasure to work with and they are extremely deadline driven.

I would also like to acknowledge Dave Love & Carol Diaz who are in the background on the US Army account and are always on top of every job in progress. CCC has such a wide array and varying levels of talent on this account that it makes my job much easier.

The dedication that CCC has for their Clients and their ability to produce high quality work make them my vendor of choice. I would recommend CCC to anyone looking for "perfection".

Sincerely yours,

A handwritten signature in black ink that reads "Eileen Kennedy". The signature is written in a cursive style with a large, looping flourish at the end.

Eileen Kennedy  
VP, List Acquisitions & Data Procurement  
MRM Worldwide  
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